

# SC385809

Registered provider: Fairways Care (UK) Limited

Full inspection

Inspected under the social care common inspection framework

## Information about this children's home

This home is privately owned and is registered to provide care for up to five children who experience social and emotional difficulties. Children can access education at one of the provider's two schools, and they can access therapy through the provider's 'hub'.

The post for a registered manager has been vacant since 5 August 2022.

### Inspection dates: 30 and 31 March 2023

**Overall experiences and progress of children and young people, taking into account**      **good**

How well children and young people are helped and protected      good

The effectiveness of leaders and managers      good

The children's home provides effective services that meet the requirements for good.

**Date of last inspection:** 15 September 2021

**Overall judgement at last inspection:** good

**Enforcement action since last inspection:** none

## Recent inspection history

Inspection date	Inspection type	Inspection judgement
15/09/2021	Full	Good
28/08/2019	Full	Good
26/09/2018	Full	Outstanding
12/07/2017	Full	Good

## Inspection judgements

### **Overall experiences and progress of children and young people: good**

Children benefit from thoughtful and nurturing care from a team of staff who are committed to achieving the best outcomes for them. Staff are resilient and support children well through periods of crisis. Staff work hard to support children to overcome barriers to education. As a result, all children are suitably engaged with learning that supports their needs and capacity to learn.

Children engage in a range of positive activities that are arranged to suit their individual interests. One child, who loves dogs, is being supported to go dog walking and learn how to train them. They look forward to these activities and enjoy them.

Parents and external professionals speak positively about the care and support provided to children. A parent reflected how well her child has grown and developed. An independent reviewing officer said that staff provide good care and understand the children's individual needs.

Staff listen to children and act on their wishes and feelings. Regular community meetings allow children to talk about the food that they would like and the things that they would like to do. Regular staff meetings are held to consider these requests, and feedback is given to the children. Children find this beneficial and, as a result, community meetings are a popular occurrence in the home.

All children are engaged with suitable educational activities. One child, who has been living in the home for some time, has an apprenticeship and is doing very well. Another child has recently engaged with full-time education after a period of being out of education. Staff have clear expectations about education attendance and provide good support to children to overcome barriers to learning.

Children are generally healthy, and staff work closely with health and adolescent mental health services to provide specialist advice and support when required. Some children struggle to have a healthy diet and staff have been successful in introducing a more healthy and balanced diet for them.

### **How well children and young people are helped and protected: good**

Children enjoy positive relationships with staff and are generally well behaved. Staff are skilled at managing unwanted behaviour and help children through periods of crisis.

Children are helped to manage their emotions. Staff intervene skilfully to support children when they are unsettled. Consequently, children have improved their understanding of their emotions, and incidents of restraint have remained low in number.

Most children do not go missing from home. Two children, who are close to adulthood, are becoming more independent. Staff are balancing the need to keep them safe with the need for them to take acceptable risks to prepare for when they move on.

Staff are alert to the risks that children may face due to being exploited. They monitor children's relationships carefully to ensure that they are appropriate. They also support children to learn how to keep themselves safe in the community and in their relationships with peers.

There have been no serious concerns or allegations relating to staff. Managers liaise appropriately with safeguarding agencies when low-level concerns arise. They take effective action to address any complaints from children to ensure that staff maintain high standards of conduct and care.

Staff know the children well and have clear safety plans in place to address individual areas of vulnerability. Staff act appropriately in response to concerns about self-harm. They recognise the triggers for this behaviour and intervene in a timely way.

### **The effectiveness of leaders and managers: good**

The manager has been in post since August 2022. He has applied to register with Ofsted.

The manager has had a positive impact on the home. The staff team is a mix of established and new staff, all of whom speak positively about the care, support and leadership of the manager. All staff report that they enjoy their role and are happy with the training and support that they receive.

The manager knows the children well and promotes a shared vision in the team to place children at the heart of care practice. Children are sensitively supported to explore their identity, and the staff promote an inclusive culture where any form of discrimination is challenged.

Staff training has improved, and staff feel able to perform their roles. Regular team meetings and supervision sessions give staff a platform to reflect on their practice and further enhance their knowledge of the children. This has helped children to enjoy consistent care from staff who know them well.

The manager has effective systems in place to monitor the quality of care and records in the home. He reviews incidents to explore any learning for staff and has good oversight, which enables him to spot and respond to any patterns or trends. Staff recruitment is carried out with care to ensure that staff are suitable to work with children.

## **Information about this inspection**

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

## Children's home details

**Unique reference number:** SC385809

**Provision sub-type:** Children's home

**Registered provider:** Fairways Care (UK) Limited

**Registered provider address:** Ground Floor, Building 1000, Western Road,  
Portsmouth, Hampshire PO6 3EZ

**Responsible individual:** Bret Noades

**Registered manager:** Benjamin Hancock

## Inspector

Lee Kirwin, Social Care Inspector

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